Bristol Unibus satisfaction survey, win one of 5 x £40 vouchers for Everyman Cinema, Bristol prize draw terms and conditions:

1. The Promoter of this prize draw is First West of England, Enterprise House, Easton Road, Bristol BS5 0DZ. The prize draw is open to all UK residents aged 18 years or over, except employees of the Promoter, their families, agents or any third party directly associated with administration of the prize draw.

2. These Terms and Conditions are subject to any other applicable terms and conditions provided on this website or otherwise by First West of England. By entering into the prize draw, participants are deemed to have understood and agreed to be bound by these terms and conditions upon entry. The Promoter reserves the right to refuse entry, or refuse to award the prize to anyone in breach of these terms and conditions.

3. The prize draw is free to enter upon completion of the Bristol Unibus customer satisfaction survey 2019. Respondents must opt in to enter and provide their name and a valid email address before completing the survey.

4. The opening date for entries is 27th February 2019. The closing date of the survey and prize draw is 23.30 on 20th March 2019. Entries received after this time will not be valid.

5. The Promoter accepts no responsibility for entries not successfully completed due to a technical fault of any kind. The Promoter accepts no responsibility for any surveys which are not completed for any reason.

6. The 5 winners will be chosen by random draw supervised by an independent adjudicator on 2nd April 2019. The Promoter reserves the right to check the validity of any entry. Entries failing to comply with these conditions may not be accepted

7. The 5 winners will receive one of 5 x £40 vouchers for Everyman Cinema, Bristol.

8. The winners will be notified by email using details provided at entry before 5th April 2019. If a winner does not respond or the Promotor is unable to contact the winner having made reasonable efforts, within seven days of this date, then the winner's prize will be forfeited and the Promoter will be entitled to select another winner in accordance with the process described above.

9. Payment of the prize will be arranged with the winners once selected and the prize will be available within 10 days of being notified of their win.

10. The prize for each winner is non-exchangeable, non-transferable and no alternative is offered.

11. The Promoter reserves the right to replace the prize with an alternative prize of equal or higher value if circumstances beyond the Promoter's control makes it necessary to do so.

12. The decision of the Promoter regarding any aspect of the prize draw is final and binding and no correspondence will be entered into about it.

13. The winners' name can be obtained by sending a stamped addressed envelope to Marketing Manager, Enterprise House, Easton Road, Bristol BS5 0DZ within 30 days after the date of the closing date of the prize draw.

14. Participants are deemed to have accepted and agreed to be bound by these terms and conditions upon entry. The Promoter reserves the right to refuse entry, or refuse to award the prize to anyone in breach of these terms and conditions.

15. The Promoter reserves the right to hold void, cancel, suspend, or amend the promotion where it becomes necessary to do so.

16. The Promoter shall not be responsible for, and shall not cover nor insure any entrants and winner(s) and third parties from and against any and all actions, claims, proceedings, losses, liabilities, damages, penalties, fines, judgements, costs, charges and expenses of whatever kind and nature relating to the prize draw in any way.

17. Winners may be requested to participate in publicity related to the prize draw which may include the publication of their name and photograph in any media.

18. Any personal data supplied during the course of this promotion will be processed in accordance with our Privacy Policy: <u>https://www.firstgroup.com/terms-and-conditions/privacy-policy</u>.

19. The prize draw will be governed by English law and entrants to the prize draw submit to the jurisdiction of the English courts.