

The Christmas Giveaway Terms and Conditions:

1. The Promoter of this prize draw is First Eastern Counties Buses Limited, 7B Davey House, Castle Meadow, Norwich, Norfolk, NR1 3DE. The prize draw is open to all UK residents aged 18 years or over, except employees of the Promoter, their families, agents or any third party directly associated with administration of the prize draw.
2. These Terms and Conditions are subject to any other applicable terms and conditions provided on this website or otherwise by the Promoter. By entering the prize draw, participants are deemed to have understood and agreed to be bound by these terms and conditions upon entry. The Promoter reserves the right to refuse entry or refuse to award the prize to anyone in breach of these terms and conditions.
3. The prize draw is free to enter upon signing up to the Promoter email database for offers & updates at [Big Christmas Giveaway | First Bus](#). By submitting the form on the website with your chosen prize and required contact details, you will be automatically entered into the prize draw.
4. The competition runs from Thursday 12th December to Tuesday 17th December, lasting 6 days. To keep you informed, we'll be sending email updates and sharing promotion on social media. No double entries will be accepted. Each participant may submit the form only once.
5. The Promoter accepts no responsibility for entries not successfully completed due to a technical fault of any kind.
6. After the closing date, one winner will be chosen by random draw per prize available. This will result in six winners being chosen. The Promoter reserves the right to check the validity of any entry. Entries failing to comply with these terms and conditions may not be accepted.
7. Each winner will receive their selected prize, as indicated on the form.
 - Two tickets to the Hidden Street Tour worth £30
 - Two tickets for the Science Festival Headline Event at Norwich Theatre Royal
 - House of Fraser voucher worth £100
 - Day out at the Sainsbury Centre including a £20 lunch voucher and festive goody bag
 - A monthly First Eastern Counties network bus ticket
 - One signed 2024/25 Umbro Ipswich Town FC Women's shirt, plus 5 x ITFC Women's Home match tickets (for a home game at Felixstowe during 2024/25)

To distribute the prizes, the winners' full name and email address will be shared with the prize providers.

8. All winners will be notified by email using details provided at entry before Tuesday 24th December 2024. If a winner does not respond or the Promoter is unable to contact the winner having made reasonable efforts, within five days of this date, then the winner's prize will be forfeited, and the Promoter will be entitled to select another winner in accordance with the process described above.
9. The prize for the winner is non-exchangeable, non-transferable and no alternative is offered.
10. The Promoter reserves the right to replace the prize with an alternative prize of equal or higher value if circumstances beyond the Promoter's control makes it necessary to do so.
11. The decision of the Promoter regarding any aspect of the prize draw is final and binding and no correspondence will be entered into about it.

- 12.** Participants are deemed to have accepted and agreed to be bound by these terms and conditions upon entry. The Promoter reserves the right to refuse entry or refuse to award the prize to anyone in breach of these terms and conditions.
- 13.** The Promoter reserves the right to hold void, cancel, suspend, or amend the prize draw where it becomes necessary to do so.
- 14.** The Promoter shall not be responsible for and shall not cover nor insure any entrants and winner(s) and third parties from and against any and all actions, claims, proceedings, losses, liabilities, damages, penalties, fines, judgements, costs, charges and expenses of whatever kind and nature relating to the prize draw in any way.
- 15.** The winner may be requested to participate in publicity related to the prize draw which may include the publication of their name and photograph in any media.
- 16.** Any personal data supplied during the course of this promotion will be processed in accordance with our Privacy Policy: <https://www.firstbus.co.uk/terms-and-conditions/privacy-policy> .
- 17.** The prize draw will be governed by English law and entrants to the prize draw submit to the exclusive jurisdiction of the English courts.