

a simple guide to
your tickets.

Bath

Bristol

Weston-super-Mare

West of England

from **July 2024**

Contents

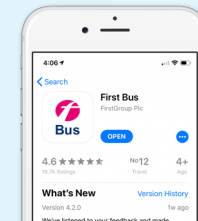
Ticket types	6
Ticket discounts	8
Where to buy tickets	9
Bath Zone tickets & fares	10
Bristol Zone tickets & fares	13
Weston-super-Mare Zone tickets & fares	16
West of England Zone tickets & fares	19
West of England Plus Zone tickets & fares	22
How are West of England Zone single fares calculated?	23
Single tickets in Clevedon, Frome, Nailsea, Portishead, Thornbury & Yate	24
Journeys out of a Flat Fare Zone	24
Combined bus & rail tickets	24
Multi-operator bus tickets	26
Bath Park & Ride tickets & fares	27
Bristol Airport Flyer	28
Ticket exclusions/exceptions	29
Other information	29
Contact us	32

want tickets on your phone?

Get the First Bus app.

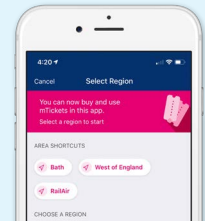
1. Download...

...the app. Just search your app store for 'First Bus'.



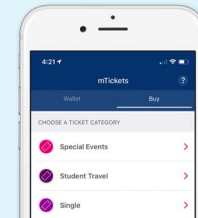
2. Select...

...the area you'd like to travel in.



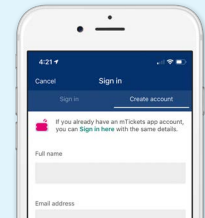
3. Select...

...your ticket category and type and add it to your basket.



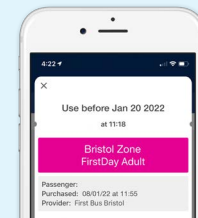
4. Sign up...

...for an account and pay by card, PayPal, Apple Pay or Google Pay.



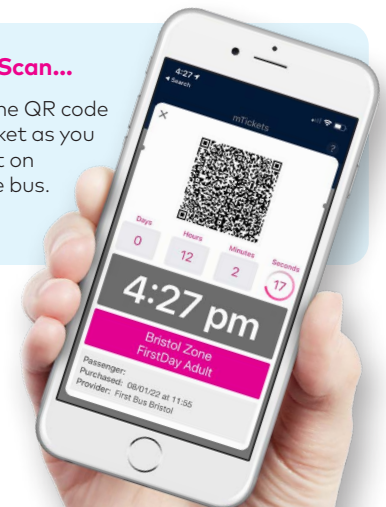
5. Activate...

...your ticket JUST BEFORE you get on the bus.



6. Scan...

...the QR code ticket as you get on the bus.



want the easiest way to pay on the bus?

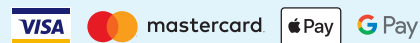
Choose Tap On, Tap Off instead of buying a Single, Day or Week adult ticket.

Tap On, Tap Off uses contactless payment to cap our adult bus fares so you'll never pay more than the Day ticket fare for each day you travel in your chosen zone, no matter how many journeys you make.

And the great news is, the more you travel across 7 days (from your first tap), the cheaper the days become. Plus your weekly spend is capped at our Week ticket fare, however much you travel!

There's no need to ask the driver for a ticket; just tap when you get on and off the bus and make sure you tap the same contactless card or device each time.

Tap On, Tap Off works with the following payment types...



No more paper tickets!

Just Tap On, Tap Off and go.

TapOn))) TapOff

For more details on how it works, visit

firstbus.co.uk/tapontapoff

We'll work out your fare based on how much you travel.

Each day, we'll add up the value of your trips...

	Bath	Bristol	Weston-super-Mare	West of England
1 trip	£2.00	£2.00	£2.00	Fares vary by distance. We will charge you the adult single fare as shown on pages 22-23, subject to the £7 day cap.
2 trips	£3.80	£3.80	£3.80	
3 trips	£5.80	£5.80	£5.00	
4 or more trips	£6.00 Day Ticket	£6.00 Day Ticket	£5.00 Day Ticket	

and we'll cap your costs over the week...

	Bath	Bristol	Weston-super-Mare	West of England
1 st day's travel	£6.00	£6.00	£5.00	£7.00
2 nd day's travel	£12.00	£12.00	£10.00	£14.00
3 rd day's travel	£16.50	£16.50	£13.80	£19.90
4 th day's travel	£20.00	£20.00	£16.50	£24.40
5 th day's travel	£21.50	£21.50	£18.00	£28.00
6 th day's travel	£22.50	£22.50	£19.00	£29.00
7 th day's travel	£23.50	£23.50	£20.00	£30.00

Capping week runs for 7 days from your first tap.



Ticket types

Single tickets

A flat fare structure is in place in the Bath, Bristol and Weston-super-Mare Zones.

This means that wherever you travel in that zone, the price of a single journey will be the same.

In the West of England Zone the cost of your single ticket is based on the distance you travel.

Your fare is determined by how many sections of route you travel through, as defined by the chart on page 23.

The Government's £2 single fare cap will be in place until 31 December 2024.

Day & season tickets

If you're making several trips on a particular day or you're a regular traveller, our Day, Week, Month and Year tickets offer you great savings.

Just decide which area you want to travel in and how long you need your ticket to last. Then once you have your ticket you can make as many journeys as you like in your chosen period of time.

Our Day tickets are valid from 4.30am until 4.29am the following morning so are perfect for a day and night out!

Remember that Tap On, Tap Off will cap your fares without you needing to worry about which zones you use. See page 4.

Day Ticket Bundles

Our range of day ticket bundles are perfect if you want flexibility and value in your bus travel.

Just need three days' travel in a week or maybe you only use the bus Monday to Friday? However you travel, we've got the ticket to suit you!

Or for added flexibility, our day bundles on the First Bus app give you 3, 5, 6, 10, 12 or 20 days of travel that can be spread over longer periods.

Just activate each ticket in the app on the day you need it, making sure you use them all before your bundle expires.

Group ticket

With this unlimited day ticket up to five people of any age can travel together for the cost of just two adult tickets.

Tickets can be bought on the First Bus app or on the bus and as with all our day tickets, it is valid until 4.29am the following morning.

not sure which ticket to buy?

Now you don't have to know.
See page 4

**TapOn)))
TapOff**



Ticket discounts

Children under 5 travel free

Unlimited children under 5 can travel for free with a fare paying passenger or concessionary pass holder.

Up to 50% discount for children aged 5-15

Children aged 5-15 can get up to 50% discount on all tickets across the West of England.

We would advise all older children to get a free First Photo ID pass as proof of age. An application form can be found on page 31.

10% discount for young people & students

Young people (16-21) and students (of any age if in full time education) can get a 10% discount on all tickets if they have a First Photo ID pass or their student photo ID.

This discount is only available when you buy a Student or Young Person ticket on the First Bus app.

An application form for a free First Photo ID pass can be found on page 31.

There's an easy, secure way to buy a bus ticket for a child or young person...

Simply buy a child or young person ticket on your phone and transfer it to theirs with the First Bus app!

You'll both need the app, but you won't have to enter or store your credit card details on their phone.



Just look for this giftable symbol next to a ticket on the First Bus app.



Where to buy tickets

The symbols below are used in this guide to show where you can buy each ticket.

Buying before you board is easy



First Bus app available on the **Apple App Store** and **Google Play**



Online week & month tickets are available at www.firstbus.co.uk/onlinetickets



Travel Shops single, day, week & month tickets are available from our Travel Shops in Bristol and Wells



iPoints available at every metrobus stop. **metrobus is a buy before you board or Tap On, Tap Off service (see page 29)**



Travelwest smartcard available from buytickets.travelwest.info

Want to pay on the bus?



For speedy boarding we encourage customers to pay on the First Bus app or use Tap On, Tap Off, but you can also get a ticket onboard and pay with contactless or cash.

not sure which ticket to buy?

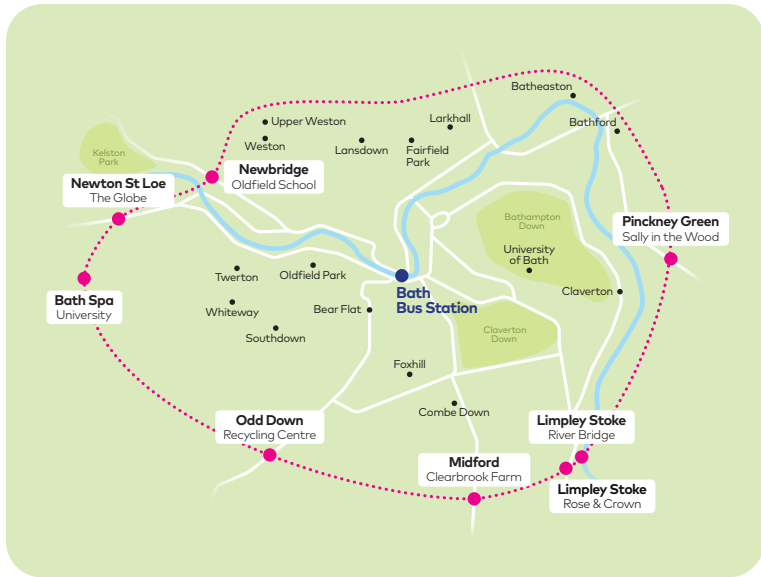
Now you don't have to know.
See page 4

TapOn)))
TapOff



Bath Zone tickets & fares

The Bath Zone covers three miles from the city centre and includes places such as Upper Weston, Bathford and Odd Down.



Bath Zone

Single tickets



A flat fare applies in the Bath Zone for any single trip.

- **Adult** £2.00
- **16-21 year old/student** (only on the First Bus app) £1.80
- **Child aged 5-15** £1.00

FirstDay



Go anywhere in the Bath Zone as often as you like for one day.

- **Adult** £6.00
- **16-21 year old/student** (only on the First Bus app) £5.40
- **Child aged 5-15** £3.00
- **Group** £12.00

Valid for up to five people of any age. Only from your driver and on the First Bus app.

FirstDay Bundles



Go anywhere in the Bath Zone as often as you like for any 3 or 5 days in a 10 day period from the day you buy your ticket.

- | | | |
|---------------------------------|----------------|----------------|
| | 3 in 10 | 5 in 10 |
| • Adult | £16.50 | £21.50 |
| • 16-21 year old/student | £14.85 | £19.35 |
| • Child aged 5-15 | £8.30 | £10.80 |

Go anywhere in the Bath Zone as often as you like for any 6 or 10 days in a 20 day period from the day you buy your ticket.

- | | | |
|---------------------------------|----------------|-----------------|
| | 6 in 20 | 10 in 20 |
| • Adult | £31.40 | £42.00 |
| • 16-21 year old/student | £28.26 | £37.80 |
| • Child aged 5-15 | £15.70 | £21.00 |

Go anywhere in the Bath Zone as often as you like for any 12 or 20 days in a 40 day period from the day you buy your ticket.

- | | | |
|---------------------------------|-----------------|-----------------|
| | 12 in 40 | 20 in 40 |
| • Adult | £59.20 | £83.80 |
| • 16-21 year old/student | £53.28 | £75.42 |
| • Child aged 5-15 | £29.60 | £41.90 |

not sure which ticket to buy?

Now you don't have to know.
See page 4

TapOn)))
TapOff



FirstWeek



Go anywhere in the Bath Zone as often as you like for seven consecutive days.

- **Adult** £23.50
- **16-21 year old/student** £21.15
- **Child aged 5-15** £11.80

FirstMonth



Go anywhere in the Bath Zone as often as you like for a whole month, e.g. if a ticket is bought on the 10th of the month it will expire on the 9th of the following month.

- **Adult** £83.80
- **16-21 year old/student** £75.42
- **Child aged 5-15** £41.90

Unlimited



Our best value monthly ticket. Receive your ticket via the First Bus app every month and pay by direct debit. Sign up at www.firstbus.co.uk/unlimited

- **Adult** £79.70

FirstYear



Go anywhere in the Bath Zone as often as you like for a whole year.

- **Adult** £841.00
- **16-21 year old/student** £756.90
- **Child aged 5-15** £420.50

Bath Zone

Bristol Zone

Bristol Zone tickets & fares

The Bristol Zone covers six miles from the city centre and includes places such as Pill, Aztec West, Emersons Green and Keynsham.



Single tickets



A flat fare applies in the Bristol Zone for any single trip.

- **Adult** £2.00
- **16-21 year old/student** (not available on the bus) £1.80
- **Child aged 5-15** £1.00

FirstDay



Go anywhere in the Bristol Zone as often as you like for one day.

- **Adult** £6.00
- **16-21 year old/student** (not available on the bus) £5.40
- **Child aged 5-15** £3.00
- **Group** £12.00

Valid for up to five people of any age. Only from your driver, on the First Bus app and metrobus iPoints.

FirstDay Bundles



Go anywhere in the Bristol Zone as often as you like for any 3 or 5 days in a 10 day period from the day you buy your ticket.

	3 in 10	5 in 10
• Adult	£16.50	£21.50
• 16-21 year old/student	£14.85	£19.35
• Child aged 5-15	£8.30	£10.80

Go anywhere in the Bristol Zone as often as you like for any 6 or 10 days in a 20 day period from the day you buy your ticket.

	6 in 20	10 in 20
• Adult	£31.40	£42.00
• 16-21 year old/student	£28.26	£37.80
• Child aged 5-15	£15.70	£21.00

Go anywhere in the Bristol Zone as often as you like for any 12 or 20 days in a 40 day period from the day you buy your ticket.

	12 in 40	20 in 40
• Adult	£59.20	£83.80
• 16-21 year old/student	£53.28	£75.42
• Child aged 5-15	£29.60	£41.90

FirstWeek



Go anywhere in the Bristol Zone as often as you like for seven consecutive days.

• Adult	£23.50
• 16-21 year old/student (not available on the bus)	£21.15
• Child aged 5-15	£11.80

Bristol Zone

Bristol Zone

FirstMonth



Go anywhere in the Bristol Zone as often as you like for a whole month, e.g. if a ticket is bought on the 10th of a month it will expire on the 9th of the following month.

• Adult	£83.80
• 16-21 year old/student (not available from iPoints)	£75.42
• Child aged 5-15 (not available from iPoints)	£41.90

Unlimited



Our best value monthly ticket. Receive your ticket via the First Bus app every month and pay by direct debit. Sign up at www.firstbus.co.uk/unlimited.

• Adult	£79.70
----------------	---------------

FirstYear



Go anywhere in the Bristol Zone as often as you like for a whole year.

• Adult	£841.00
• 16-21 year old/student	£756.90
• Child aged 5-15	£420.50

not sure which
ticket to buy?

Now you don't have to know.
See page 4

TapOn)))
TapOff



Weston-super-Mare Zone tickets & fares

The Weston-super-Mare Zone covers three miles from the town centre and includes places such as Uphill and Worle.



Single tickets



- **Adult** £2.00
- **16-21 year old/student** (only on the First Bus app) £1.80
- **Child aged 5-15** £1.00

FirstDay



Go anywhere in the Weston-super-Mare Zone as often as you like for one day.

- **Adult** £5.00
- **16-21 year old/student** (only on the First Bus app) £4.50
- **Child aged 5-15** £2.50
- **Group** £10.00
Valid for up to five people of any age.

Weston-super-Mare Zone

FirstDay Bundles



Go anywhere in the Weston-super-Mare Zone as often as you like for any 3 or 5 days in a 10 day period from the day you buy your ticket.

- | | | |
|---------------------------------|----------------|----------------|
| | 3 in 10 | 5 in 10 |
| • Adult | £13.80 | £18.00 |
| • 16-21 year old/student | £12.42 | £16.20 |
| • Child aged 5-15 | £6.90 | £9.00 |

Go anywhere in the Weston-super-Mare Zone as often as you like for any 6 or 10 days in a 20 day period from the day you buy your ticket.

- | | | |
|---------------------------------|----------------|-----------------|
| | 6 in 20 | 10 in 20 |
| • Adult | £24.00 | £35.70 |
| • 16-21 year old/student | £21.60 | £32.13 |
| • Child aged 5-15 | £12.00 | £17.90 |

Go anywhere in the Weston-super-Mare Zone as often as you like for any 12 or 20 days in a 40 day period from the day you buy your ticket.

- | | | |
|---------------------------------|-----------------|-----------------|
| | 12 in 40 | 20 in 40 |
| • Adult | £48.00 | £70.00 |
| • 16-21 year old/student | £43.20 | £63.00 |
| • Child aged 5-15 | £24.00 | £35.00 |

not sure which
ticket to buy?

Now you don't have to know.
See page 4

TapOn)))
TapOff



FirstWeek



Go anywhere in the Weston-super-Mare Zone as often as you like for seven consecutive days.

- **Adult** £20.00
- **16-21 year old/student** £18.00
- **Child aged 5-15** £10.00

FirstMonth



Go anywhere in the Weston-super-Mare Zone as often as you like for a whole month, e.g. if a ticket is bought on the 10th of a month it will expire on the 9th of the following month.

- **Adult** £70.00
- **16-21 year old/student** £63.00
- **Child aged 5-15** £35.00

Unlimited



Our best value monthly ticket. Receive your ticket via the First Bus app every month and pay by direct debit. Sign up at www.firstbus.co.uk/unlimited.

- **Adult** £66.50

FirstYear



Go anywhere in the Weston-super-Mare Zone as often as you like for a whole year.

- **Adult** £703.00
- **16-21 year old/student** £632.70
- **Child aged 5-15** £351.50

Weston-super-Mare Zone

West of England Zone

West of England Zone tickets & fares

For travel in Bristol, Bath & North East Somerset, North Somerset, Somerset, South Gloucestershire and the west of Wiltshire, all on one ticket.



Single tickets



West of England Zone single fares apply when travelling outside or between the Bath, Bristol and Weston-super-Mare Zones. The Government's £2 single fare cap will be in place until 31 December 2024.

- **Adult** £2.00
- **16-21 year old/student** (not available on the bus) £2.00
- **Child aged 5-15** £1.00

not sure which ticket to buy?

Now you don't have to know. See page 4

TapOn)))
TapOff

FirstDay



Go anywhere in the West of England Zone as often as you like for one day.

- **Adult** £7.00
- **16-21 year old/student** (not available on the bus) £6.30
- **Child aged 5-15** £3.50
- **Group** £14.00
Valid for up to five people of any age. Only from your driver and on the First Bus app.

FirstDay Bundles



Go anywhere in the West of England Zone as often as you like for any 3 or 5 days in a 10 day period from the day you buy your ticket.

- | | | |
|---------------------------------|----------------|----------------|
| | 3 in 10 | 5 in 10 |
| • Adult | £19.90 | £28.00 |
| • 16-21 year old/student | £17.91 | £25.20 |
| • Child aged 5-15 | £10.00 | £14.00 |

Go anywhere in the West of England Zone as often as you like for any 6 or 10 days in a 20 day period from the day you buy your ticket.

- | | | |
|---------------------------------|----------------|-----------------|
| | 6 in 20 | 10 in 20 |
| • Adult | £33.60 | £56.40 |
| • 16-21 year old/student | £30.24 | £50.76 |
| • Child aged 5-15 | £16.80 | £28.20 |

Go anywhere in the West of England Zone as often as you like for any 12 or 20 days in a 40 day period from the day you buy your ticket.

- | | | |
|---------------------------------|-----------------|-----------------|
| | 12 in 40 | 20 in 40 |
| • Adult | £67.20 | £95.00 |
| • 16-21 year old/student | £60.48 | £85.50 |
| • Child aged 5-15 | £33.60 | £47.50 |

West of England Zone

FirstWeek



Go anywhere in the West of England Zone as often as you like for seven consecutive days.

- **Adult** £30.00
- **16-21 year old/student** (not available on the bus) £27.00
- **Child aged 5-15** £15.00

FirstMonth



Go anywhere in the West of England Zone as often as you like for a whole month, e.g. if a ticket is bought on the 10th of a month it will expire on the 9th of the following month.

- **Adult** £95.00
- **16-21 year old/student** (not available on the bus) £85.50
- **Child aged 5-15** £47.50

Unlimited



Our best value monthly ticket. Receive your ticket via the First Bus app every month and pay by direct debit. Sign up at www.firstbus.co.uk/unlimited.

- **Adult** £90.30

FirstYear



Go anywhere in the West of England Zone as often as you like for a whole year.

- **Adult** £1050.00
- **16-21 year old/student** £945.00
- **Child aged 5-15** £525.00

West of England Plus Zone tickets & fares

For unlimited travel on the day on all services operated by First West of England and our sister company Buses of Somerset.



West of England Plus Day



Go anywhere in the West of England Plus Zone as much as you like for one day.

- **Adult** **£12.00**
- **Child aged 5-15** **£6.00**
Please note: 16-21 year old/student discount tickets are not available in the West of England Plus zone.
- **Group** **£24.00**
Valid for up to five people of any age.

West of England Zone

West of England Zone

How are West of England Zone single fares calculated?

The Government's £2 single fare cap will be in place until 31 December 2024. The example adult fares below are all currently capped at £2.

Single fares in the West of England Zone are based on the distance you are travelling.

Distances are calculated using 'fare stage' sections rather than individual bus stops, with each section being approximately one mile long*.

If you travel up to 3 miles it'll be £2.30, 3-6 miles will be £3.30 and so on, as set out in the fares on pages 22 and 23.

Here is an example route and some of the adult fares along it:

Aztec West Roundabout to The Masons Arms would incur the £2.30 up to 3 mile fare as you are travelling in three sections (numbers 1, 2 and 3 - The Masons Arms is classed as section 3 in this example as it's where you are getting off the bus).

The Masons Arms to Thornbury, Health Centre would also be £2.30 as you are again travelling in three sections (4, 5 and 6 - The Masons Arms is counted as section 4 in this example as it's your boarding point).

In the other direction, Swallow Park to Rudgey Park would incur the £3.30 3 to 6 mile fare as you are travelling in four sections (6, 5, 4 and 3).

*Sections are approximately one mile long as not all bus stops are exactly to the mile. Where a significant feature is on a route such as a row of shops we have tried to extend sections to include this within the mile section. Customers boarding at bus stops that are in between fare stage change points are charged from the previous fare stage. Customers travelling to bus stops that are in between fare stage change points are charged to the next fare stage after their destination stop.



Key

- **1** Numbered sections
- **Bold name stops** - Section boundary stop (can be counted in either section)
- **Non-bold names** - All other bus stops

Single tickets in Clevedon, Frome, Nailsea, Portishead, Thornbury & Yate

Single tickets



A flat fare applies within Clevedon, Frome, Nailsea, Portishead, Thornbury & Yate. View the boundaries for our local fares at firstbus.co.uk/localfares

- **Adult** **£1.80**
- **16-21 year old/student** (only on the First Bus app) **£1.62**
- **Child aged 5-15** **£1.00**

Journeys out of a Flat Fare Zone

If a journey begins within a Flat Fare Zone but travels beyond the border of that zone, the fare will be calculated as follows:

Flat fare to the border of the zone, then rounded up to £2.30, £3.30 and £3.70 depending on the distance travelled thereafter. For example, using route shown on page 23 – Bradley Stoke, Willow Brook to The Masons Arms is £3.30 as you travel in the Bristol Flat Fare Zone plus three sections (1, 2 and 3).

The government's £2 single fare cap is currently in place meaning all single journeys in the West of England are capped at £2.

Combined bus & rail tickets

Freedom Travelpass

The Freedom Travelpass is a flexible ticket for unlimited train and bus travel within four zones. It's valid just for the day, for the week or for the calendar month – it's your choice!

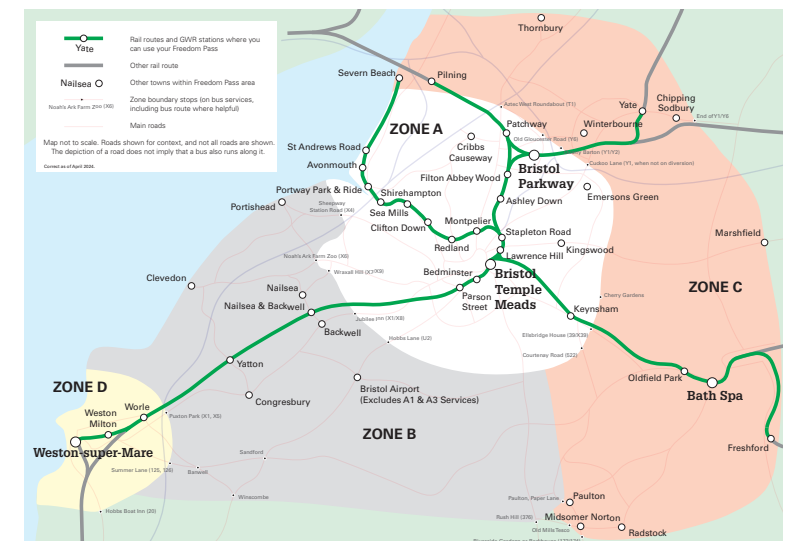
Where to buy?

- From your First Bus driver - Day tickets only.
- From the Ticket Office at your local station - all tickets
- From the conductor on board your train if your boarding station is unstaffed - Day & Week tickets

- From a First Bus Travel Shop - Day & Week tickets

A photocard is required for the monthly Freedom Travelpass.

Freedom Travelpass zone	Peak day	Peak week	Peak month
Zone A Bristol	£6.50	£29.00	£108.00
Zone AB Bristol Plus	£12.50	£52.00	£200.00
Zone AC Bristol & Bath	£12.50	£52.00	£200.00
Zone ABC Bristol, Bath, Nailsea and Yatton	£14.50	£61.00	£235.00
Zone ABD Bristol and Weston-super-Mare	£14.50	£61.00	£235.00
Zone ABCD Bath, Bristol and Weston-super-Mare	£19.00	£80.00	£305.00



PlusBus

PlusBus is a ticket you add to your train ticket for unlimited bus travel on both First and other operators' bus services in the Bath, Bristol and Weston-super-Mare areas.

For more information on how to pay for your complete train and bus journey in one easy transaction, visit www.plusbus.info

Multi-operator bus tickets

Travelling with more than one bus company?

The AvonRider, BathRider, BristolRider and WestonRider are day or week tickets valid on up to 10 different operators' services across the area of your choice, enabling travel with just one ticket.

AvonRider



	Day	Week
• Adult	£7.00	£30.00
• Student/Child	£6.30	£27.00
• Group	£14.00	-

(Week tickets not available on the bus)

BathRider



	Day	Week
• Adult	£6.00	£23.50
• Student/Child	£5.40	£21.20
• Group	£12.00	-

(Week tickets not available on the bus)

BristolRider



	Day	Week
• Adult	£6.00	£23.50
• Student/Child	£5.40	£21.20
• Group	£12.00	-

(Week tickets not available on the bus)

WestonRider



	Day	Week
• Adult	£5.00	£20.00
• Student/Child	£4.50	£18.00
• Group	£10.00	-

(Week tickets not available on the bus)

You can find out more at www.travelwest.info/rider

Bath Park & Ride tickets & fares

Special fares apply on Bath Park & Ride services. Bath and West of England Zone tickets are also valid on Bath Park & Ride, enabling you to use our wider network on one ticket**.

You can find our Park & Ride tickets on the First Bus app under the Bath Park & Ride section in the Bath menu.

Return tickets



- **Adult** **£3.70**
- **2 Adults** **£5.50**
(travelling from 9.30am, Mon-Fri)
- **Child aged 5-15** **Free***
*Up to five children under 16 can travel for free with each fare-paying adult.
- **Group (Bath FirstDay Group ticket)** **£12.00**
Valid for up to five people of any age.

Single ticket pack



For those wishing to save on individual tickets, we offer a pack of 10 single Bath Park & Ride tickets on the First Bus app.

- **Park & Ride single – pack of 10** **£14.80**

Please note:

**Bath Zone Single tickets are not valid for journeys to and from the Park & Ride site.

On Lansdown Park & Ride service 31, specific Park & Ride tickets are only valid when boarding at or travelling back to the Park & Ride site.

Our normal Bath Zone fares apply at other stops.

Tap On Tap Off is available on Bath Park & Ride, simply tap your card when you board and again when you leave the bus.

Bristol Airport Flyer

The Airport Flyer bus services make it quick and easy to travel between Bristol Airport and Bristol or Weston-super-Mare.

The Bristol service A1 stops at Bristol Temple Meads Railway Station and Bristol Bus & Coach Station.

The Weston service A3 stops at Cleve, Congresbury and Worle.

Your Airport Flyer ticket also includes connecting travel on any First Bus service.

A1: Bristol



	Single	Return
• Adult	£9.00	£15.00
• Student	£7.00	£10.00
• Child	£6.00	£9.00
• Family 2 Adults and 2 Children (under 16 years of age).	-	£25.00

A3: Weston-super-Mare



	Single	Return
• Adult	£5.00	£7.00
• Student/Child	£4.00	£5.00
• Family 2 Adults and 2 Children (under 16 years of age).	-	£20.00

One month validity on all return tickets purchased.

Customers wishing to make single or return journeys on the Bristol Airport Flyer or the Weston-super-Mare Airport Flyer can purchase their tickets on any First Bus in the Bristol Zone (for the Bristol Airport Flyer) or Weston Zone (for the Weston-super-Mare Airport Flyer) and make a journey to connect with the Flyer at no additional cost.

Customers purchasing a return journey can also use their ticket to make a return journey to connect out of the Bristol Airport Flyer or Weston-super-Mare Airport Flyer.

English national concessionary bus passes are not accepted for free travel to and from Bristol Airport. They can be used for free travel elsewhere on the route, on local trips that do not start or end at Bristol Airport.

Standard First Bristol Zone, Weston-super-Mare Zone, West of England Zone tickets or Rider multi-operator tickets are not valid on Airport Flyer services. For more details visit www.bristolairport.co.uk

Ticket exclusions/exceptions

Bristol Airport Flyer & Weston Flyer

These are run under contract and operate with different fares; for more details visit www.bristolairport.co.uk. See also page 28.

Contracted & Special Services

Fares in this guide may not apply to services operated under contract or for special events including match day services to and from Ashton Gate.

Other information

metrobus

metrobus services m1, m2, m3/m3x and m4 are Buy Before You Board and Tap On, Tap Off services for faster boarding. You cannot buy tickets from the driver on these services, please use Tap On, Tap Off, the First Bus app or the iPoint machines situated at metrobus bus stops. metrobus services do not accept cash payments.

University services

Services U1 and U2 to and from the University of Bath, and service U5 to and from Bath Spa University, charge student prices when using Tap On, Tap Off, rather than the adult price.

Services U1 and U2 to and from the University of Bristol campuses do not accept cash payments.

Service U3 does not issue Child tickets on bus, please use the metrobus iPoints at bus stops.

Weston-super-Mare – Sand Bay service 1

Day tickets allowing unlimited travel between Weston-super-Mare and Sand Bay are available on this service.

Services 17 and 349

A reduced adult single fare of £1.80 is available between Keynsham Church and Bilbie Green.

Photo ID application form

for customers in the West of England only.

Children, young people and students can get great discounts on their bus travel.

Use this form to apply for a FREE photo ID pass, which will demonstrate your eligibility to the driver.

Children aged 5-15 get up to 50% OFF the adult price

for all Single, Day, Bundles and Season tickets

Young people aged 16-21 & students get 10% OFF the adult price

for all Single, Day, Bundles and Season tickets (excluding West of England Plus) Only available on the First Bus app

Please complete the form if you are sending the application by post or alternatively visit your local First travel shop.

You will need to include:

- The completed form
- A passport sized photo of the pass holder
- Proof of age (birth certificate or passport) or proof of student status (a valid NUS/student card). Photocopies are accepted **DO NOT send originals.**

This form is for customers in Bristol, Bath, Weston-super-Mare and West of England areas only

Please send all the above to:

Ticket Fulfilment Team, Financial Operations, 395 King Street, Aberdeen, AB24 5RP or email your details to ticketssww@firstbus.co.uk

We aim to process all postal applications and send passes back to the home address within 10 working days (along with all documentation).

Please complete all the fields below.

Name (of pass holder)

Address

Date of Birth

Telephone no.

Email

Signed

Date

Office use: Proof of ID

Photo ID Number

Date Issued

We respect and protect everyone's privacy. Personal data collected here will be processed in line with our Privacy Notice, which is available to view on our website.

Contact us

Phone our customer service line: **0345 646 0707**

Visit our website: www.firstbus.co.uk/westofengland

For routes & timetables

Visit our website: www.firstbus.co.uk/westofengland

Download our free mobile app: **search your app store for 'First Bus'**



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